

CLOUDFLARE ORGANIZATIONS – PUBLIC BETA

UWA Organisation Dashboard Design

Hierarchical account management · Scoped access control · Separate billing

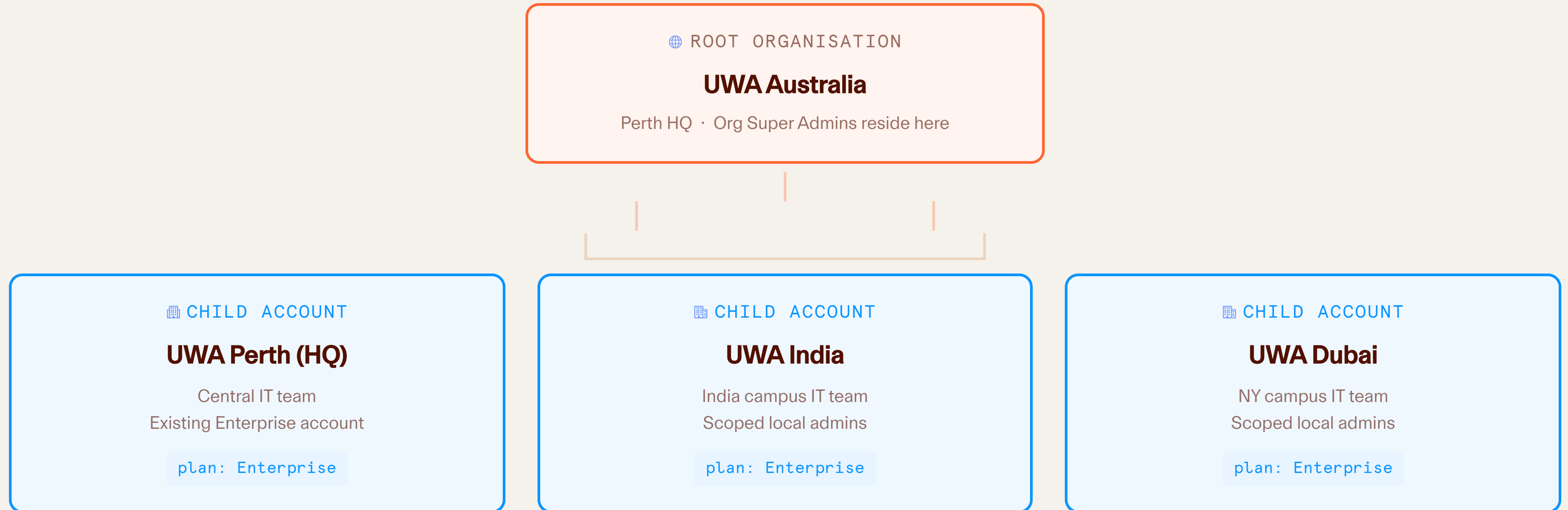


SECTION 01

Organisation Structure

Root org · Child accounts · Single pane of glass

UWA Cloudflare Organisation Hierarchy



✔ Organisation supports up to **500 accounts** and **5,000 zones** — UWA can expand to additional campuses without limit concerns.

Single Pane of Glass — What UWA Central IT Gets

Unified Analytics

- Aggregate HTTP traffic across all campus accounts
- Filter by account, date range, or domain
- Download reports spanning all campuses
- Single view for security events org-wide

Shared Security Policies

- Push WAF custom rules to all campus accounts
- Share Gateway DNS / HTTP / Network policies
- Policies apply instantly across all recipients
- Campus accounts see shared rules as read-only

Centralised Member Management

- Invite central IT once at Org level
- Implicit access to every child account
- No need to manage per-account memberships
- Granular campus roles managed at account level

Infrastructure as Code

- Manage the whole Org via Terraform provider
- Provision accounts, assign members, push configs
- Audit all changes via Org-level audit log
- API-first — everything in the UI is also in the API

SECTION 02

Admin Roles & Access Control

Org Super Admin · Implicit access · Campus-scoped admins

Organisation Super Admin — How It Works

Implicit Access

An Org Super Admin automatically has **Super Administrator permissions on every child account** in the organisation — without needing to be explicitly added to each one.

1 Central IT invited once

Added as Org Super Admin at the Organisation level only

2 Access cascades automatically

They immediately have Super Admin access on UWA Perth, UWA India, and UWA Dubai accounts

3 New campuses inherit automatically

Adding a new campus account to the Org instantly grants central IT access — no manual steps

RECOMMENDED ASSIGNMENT

ORG LEVEL UWA Central IT (Perth)

- Full visibility and control across all campuses
- Can push shared WAF + Gateway policies
- Access to unified analytics dashboard
- Manages Org membership and structure

ACCOUNT LEVEL Campus IT Teams

- Added directly to their own campus account only
- Full control within their account (zones, WAF, Workers)
- Cannot see or touch other campus accounts
- Cannot see Org-level dashboard or settings

Note: During the public beta, Org Super Admin is the only Org-level role available. Granular Org roles are on the roadmap for later in 2026.

Restricting India Admin to UWA India Only

Key Principle

Do **not** add India admins at the Org level. Add them only as members of the **UWA India account** directly. They will have no visibility of any other account.

SETUP STEPS

- 1 Create UWA India account**
 Separate Cloudflare account for the India campus
- 2 Add India admin at account level**
 Dashboard → UWA India Account → Members → Invite
- 3 Assign account-level role**
 e.g. Account Administrator or a custom scoped role
- 4 Assign UWA India to the Org**
 Central IT assigns the account to the Org — India admin is unaffected

RESULTING ACCESS MODEL

WHO CAN ACCESS WHAT?				
USER	UWA PERTH	UWA INDIA	UWA DUBAI	ORG DASHBOARD
Central IT Org Super Admin	✓ Full	✓ Full	✓ Full	✓ Full
India Admin Account member	✗ None	✓ Full	✗ None	✗ None
NY Admin Account member	✗ None	✗ None	✓ Full	✗ None

India and Dubai admins operate completely independently — full control within their own account, zero cross-campus visibility. UWA Perth retains full oversight via the Org dashboard.

Central Enforcement — Shared Policies

WAF Custom Rules

- Author once at Org level — push to all campus accounts
- Campus accounts see shared rules as **locked / read-only**
- Local campus teams can still add their own rules
- Baseline protection enforced university-wide

Example: Block all traffic from non-university IP ranges, OWASP top-10 rules, rate limits on login pages

Gateway Tiered Policies

- Share DNS, HTTP, Network, and Resolver policies
- Source account (Perth) creates and distributes policies
- All campus accounts enforce the same policies
- Policies deploy within ~2 minutes of sharing

Example: Block malware categories, enforce SafeSearch, restrict access to approved SaaS apps across all campuses



Limitation: Shared Gateway policies cannot use device posture selectors, Detected Protocol selector, or the Quarantine action across accounts. Egress policies cannot be shared. Policies can only be shared within an Organisation — not to sub-organisations (not applicable in UWA's flat structure).

SECTION 03

Billing Structure

Separate accounts · Independent invoices · Campus autonomy

Billing — Separate Accounts, Separate Invoices

HOW IT WORKS

UWA Perth (HQ Account)

Invoice A

Enterprise plan charges, usage, add-ons billed to UWA Australia entity

UWA India Account

Invoice B

India campus plan charges billed separately — local budget ownership

UWA Dubai Account

Invoice C

NY campus plan charges billed separately — local budget ownership

KEY BILLING FACTS

- ✔ **Naturally separate by design**
Cloudflare bills per account. The multi-account structure directly satisfies UWA's requirement — no special configuration needed.
- ✔ **Child accounts can be any plan**
Only the root Org creator needs Enterprise. Child campus accounts can be Pro, Business, or Enterprise — each priced independently.
- ⚠ **No consolidated billing view (yet)**
Billing roll-up across Org accounts is not available in the current beta. UWA finance receives one invoice per campus account. Cloudflare's account team can assist with consolidated reporting.
- ✔ **Billing remains with account owner**
Org Super Admin access does not grant billing admin rights on child accounts. Each campus controls its own payment method.

SECTION 04

Beta Status & Roadmap

Current limitations · What's coming · Getting started

Current Beta Limitations

ⓘ Limitations Now

- Only one Org role: **Super Admin** (all-or-nothing)
- No sub-organisations for enterprise accounts
- Account removal requires contacting Support
- Org deletion is API-only (no dashboard button)
- No consolidated billing view across accounts
- All Org members must have 2FA or SSO enabled
- Each user can only create **one Organisation**

✅ Coming Later in 2026

- **Granular Org-level roles** (e.g. read-only, billing-only)
- Self-service account removal from Org
- Org deletion via dashboard
- Consolidated billing / usage rollup view
- Additional shared policy types
- Sub-organisations for enterprise customers



Impact on UWA: The most relevant near-term gap is the single Org role — UWA Central IT cannot delegate a read-only observer role to a campus stakeholder at Org level. In the interim, campus oversight for non-admins is handled at the account level. This is expected to be resolved during 2026.

Next Steps — Getting UWA Started

ACTION PLAN

- 1 Confirm Enterprise plan eligibility**
Org creation requires an existing Enterprise account — verify with your AE / AM
- 2 Enable 2FA or SSO on UWA Perth account**
Required prerequisite for Org creation — all Org members must have it enabled
- 3 Create the UWA Organisation**
Dashboard → Organizations → Create organisation → "UWA Australia"
- 4 Provision campus accounts + assign to Org**
Create or assign existing UWA India and UWA Dubai accounts
- 5 Invite Central IT as Org Super Admin**
Org → Members → Invite — they get implicit access to all campus accounts
- 6 Add campus admins at account level**
Add India and NY admins directly to their respective campus accounts only

SOLUTION SUMMARY

Structure

1 Organisation (UWA Australia) → 3 child accounts (Perth HQ, India, Dubai). Flat hierarchy with centralised Org view.

Central Oversight

Perth Central IT = Org Super Admin. Implicit access to all campuses, unified analytics, shared policy enforcement.

Campus Autonomy

Campus IT = Account-level members only. Full control within their account, zero cross-campus visibility.

Billing

Separate invoice per campus account, naturally aligned to UWA's requirement. No additional configuration needed.

Docs: developers.cloudflare.com/fundamentals/organizations/ · Feature is in **Public Beta** — available to Enterprise customers today.